Cloud Creek Simplifies Application Management and Skills Transition for Business Critical Systems at SynteractHCR for BioPharma Clinical Development

Cloud Creek
SYSTEMS

Since 1996, Cloud Creek Systems has been a leading Oracle technology services provider and reseller to companies across the United States and Canada. Over the years, Cloud Creek has completed more than 1600 consulting engagements spanning over 300 valued customers. An Oracle Platinum Partner Cloud Creek delivers a range of services, from consulting to managed services to Oracle solution acquisition. Using a team approach, Cloud Creek provides the expertise organizations need to maximize the return on investment in their Oracle solutions.

Awards and Accolades
- 2015 CIOReview – Top 20 Most Promising Database Solution Providers
- 2013 & 2012 Oracle Excellence Award – Oracle on Oracle
- 2013 & 2012 Oracle Excellence Award – Database, Engineered Systems
- 2009 Oracle Global Partner Award
- 2009 & 2007 Oracle Titan Award

ORACLE® Platinum Partner

SynteractHCR's Business Challenges
Growing mid-market BioPharma clinical development firm depends on the Argus application for a core business offering to worldwide clients. Argus was acquired by Oracle and the platform migrated to Linux and Oracle Database. The internal IT team had been hired due to expertise in MS Windows and MS SQL Server - the legacy environment for Argus. They had to move quickly to support the new required architecture.

Cloud Creek's Solution
Cloud Creek recommended the Oracle Database Appliance to host both the application and the database. The ODA is engineered to minimize management and allows abstraction from the OS and database with superior management tools.
Cloud Creek assisted in sizing, installation and configuration of the ODA. The ODA allows sub-capacity licensing which saved SynteractHCR money on initial Oracle license purchase. They can 'pay as they grow' over time. Cloud Creek provided expertise in migrating and tuning data for the new Oracle environment. Later, Cloud Creek provided scheduled 'health check' system reviews to ensure performance and reliability.

SynteractHCR's Benefits
Business value included quick migration without any business service interruption. No IT staff turnover necessary. IT staff with deep knowledge of customers and internal business processes were retained and skills gradually transitioned from Microsoft to Oracle/Linux.
Technical value included deployment of HA architecture with built-in failover. Skills acquisition was spread over time. Simplified system management.

Why Cloud Creek
Cloud Creek is certified to install and deploy the Oracle Database Appliance. Cloud Creek's VP of Engineering led a team that provided ongoing mentoring to the IT team. Over time the IT team became self sufficient in Oracle and Linux, but they still have Cloud Creek on retainer to call for any 'How To' questions or deep trouble shooting help.